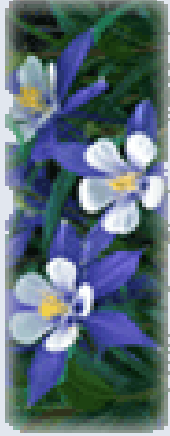




Magnolia Road Internet Co-op

Fall 2004 Meeting

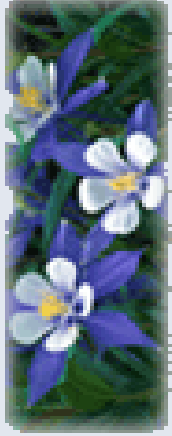
- November 21, 2004
- Coal Creek Canyon Improvement Association Community Center
- 2:00 – 6:00



Magnolia Road Internet Co-op

Agenda

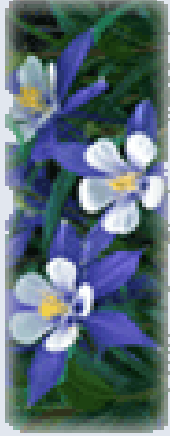
- Network Update
- Financial Update
- Board of Directors Elections
- Volunteers
- Q&A



Magnolia Road Internet Co-op

MRIC Network

- Developments
- Issues
- Plans



Magnolia Road Internet Co-op

Developments

- Additional Capacity
 - Additional T1s added to the Pine Glade and Sandy Dr location
 - We now have 4xT1 and 1x Frame Relay
- Thorodin/Sugarloaf interlink active
 - Will allow better failover scenarios
 - Will allow better resource balance



Magnolia Road Internet Co-op

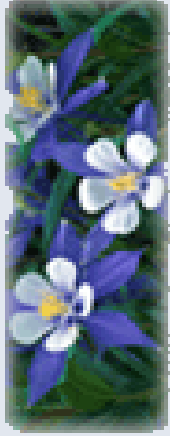
New POP construction

- Labelle
 - Includes Thorodin link
- Arkansas Mountain
- Janelle
 - Will be backhauled through Begole
- Niteshade



Begole Status

- All equipment built
- Most mounting work done
- Remaining
 - Mount box electronics
 - Configure router
 - Improve feed signal
 - Turn up!



Magnolia Road Internet Co-op

Support

- MRIC has outgrown its current mechanism
 - Long, indefinite response times
 - Lack of information on network status



Magnolia Road Internet Co-op

Support Plan

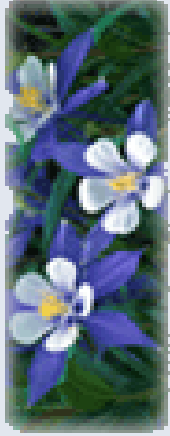
- MRIC will focus on support
 - 6 month expansion freeze
 - Develop support plan
 - Transition to a more ‘professional’ support organization



Magnolia Road Internet Co-op

Support Plan

- Under development
- Includes plans for a support coordinator
 - Initially a shared, volunteer position
 - Will be an employee position
- Three Phases



Magnolia Road Internet Co-op

Support Plan

- Phase 1
 - 8 hour/day dedicated coverage
 - Initial response/triage within 24 hours
 - 9am-5pm working times
 - All volunteer
 - Limited weekend coverage
- Implemented by 1/20/2005



Magnolia Road Internet Co-op

Support Plan

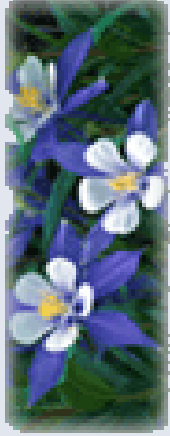
- Phase 2
 - 8 hour/day dedicated answer
 - Initial response/triage within 8 hours
 - 9am-5pm working times
 - 1 part time employee/rest volunteer
 - Some weekend coverage
- Implemented by 7/1/2005



Magnolia Road Internet Co-op

Support Plan

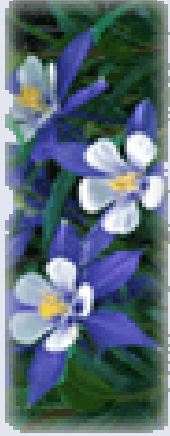
- Phase 3
 - 12x6 coverage
 - Initial response/triage within 4 hours
 - 7am-7pm working times
 - Dedicated Saturday coverage
 - 1 full time employee, 1 part time employee, rest volunteer
- Implemented by 1/1/2006



Magnolia Road Internet Co-op

Performance

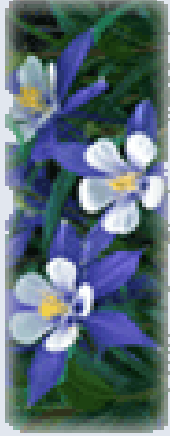
- Change Janelle feed
 - Unload Twin Sisters
- Re-balance current resources
- Add Capacity
 - New T at Begole (Q2)
 - DS3 into Pineglade (Q4?)
- Improve P2P compliance



Magnolia Road Internet Co-op

Reliability

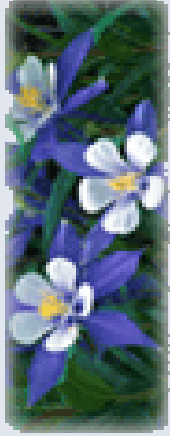
- Better battery capacity at NOCs POPs
 - Some have already been improved
- Better failover
- Planned backbone ring
 - No single point of backbone failure



Magnolia Road Internet Co-op

Financial Update – Balance Sheet

<i>Assets</i>		<i>Liab</i>		<i>Equity</i>	
Cash	\$4,825	AP	\$0		
AR	\$4,071	Long Term Loans	\$12,618		
Inventory	\$0				
Total Assets	\$8,896	Total Liab	\$12,618	Retained Earnings	(\$3,722)



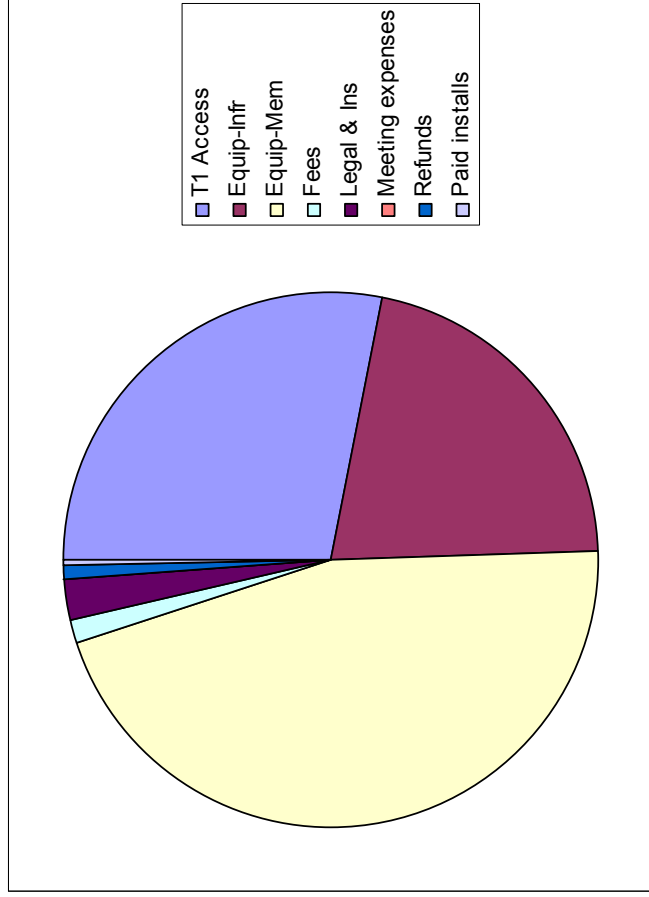
Magnolia Road Internet Co-op

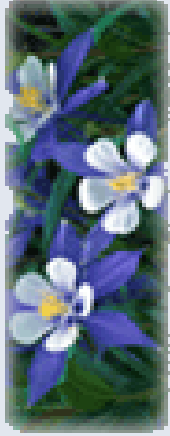
Income

Income	2004 YTD
Wireless Service, dues, equipment purchases	\$99,394.00

Statement

Expense	
RockyNet	\$15,132.00
Fortis	\$6,050.00
ICG	\$1,454.00
Watson phone and ISDN	\$1,694.00
Equipment - Infrastructure	\$18,466.00
Equipment - Members	\$39,214.00
Fees (bank, PayPal, Alliance, etc)	\$327.00
Fees (state, office, domain name, PO, ARIN)	\$931.00
Legal	\$1,568.00
Insurance	\$501.00
Meeting expenses	\$129.00

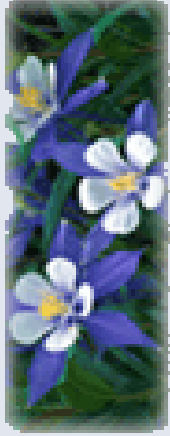




Magnolia Road Internet Co-op

□ Debt Update

- Interest-free loans outstanding:
 - \$ 5,489.14 George Watson
 - \$ 3,729.23 Greg Ching
 - \$ 3,400.00 Bill Clark
 - \$12,618.37
- Retired \$16,228 since 1/1/04
- Goal is to be debt-free by early 2005



Magnolia Road Internet Co-op

Cash Flow

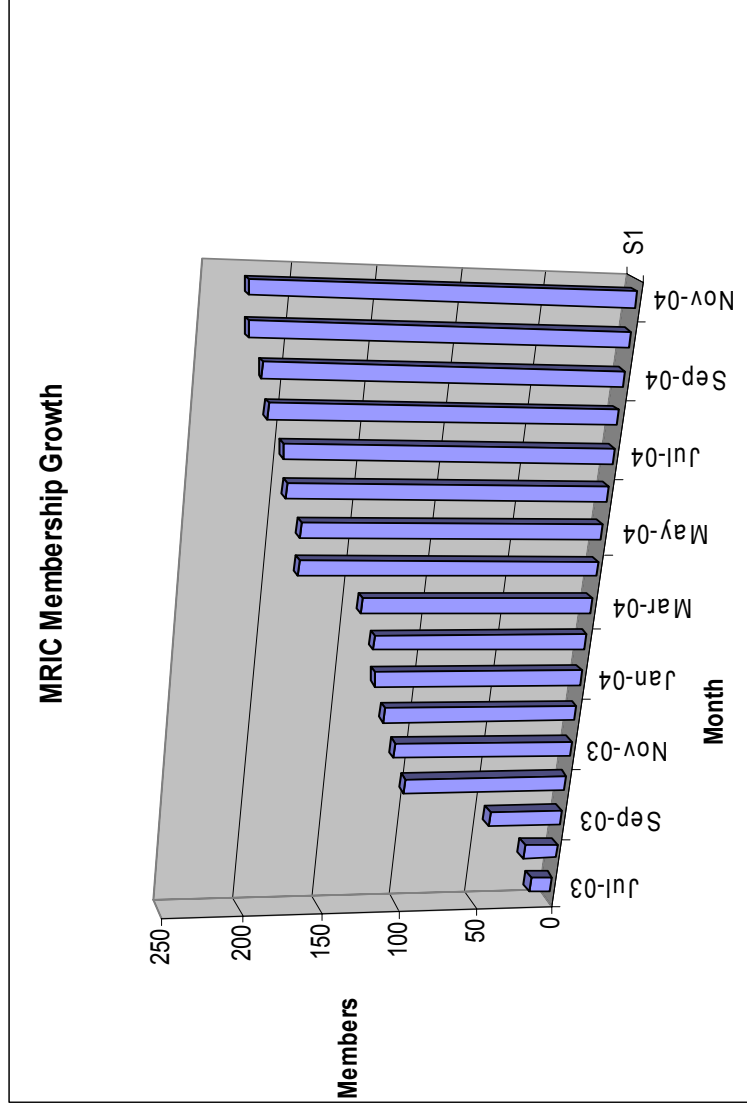
- \$5000 reserve
- Cash flow spreadsheet
- Automatic payment options
- Judy Clark

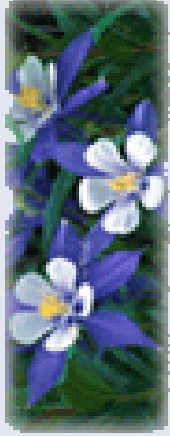


Magnolia Road Internet Co-op

Membership

- 227 Members
- 10-15 new members per month

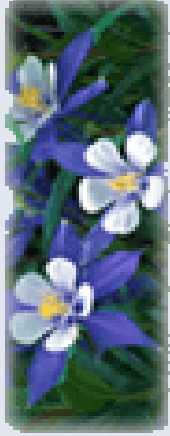




Magnolia Road Internet Co-op

Volunteers

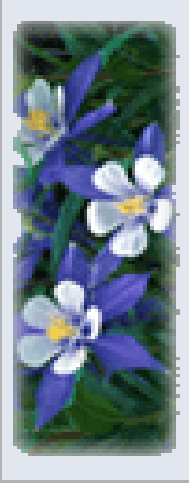
- Approximately 10% of co-op volunteer 4 or more hours each month
- Volunteers are the backbone of our network
- Both technical and administrative help needed
- Volunteers who average more than 8 hours/month receive free service



Magnolia Road Internet Co-op

Board of Directors Elections

- 4 members currently – three are up for elections
- Need to separate out oversight from operations
- Representatives from SL and CCC encouraged
- Elections this fall at membership meeting



Magnolia Road Internet Co-op

Q & A